



HOLLY HOUSE

FAMILY RUN RESIDENTIAL CARE HOME



Quality care for your loved ones



KIND WORDS FROM RELATIVES OF VALUED RESIDENTS

“What a warm welcoming and friendly home. They answer the door with a welcoming smile. The care of the residents is excellent and if there is something wrong with your relative you are told immediately.

The staff is very caring and friendly. What you see is what you get. It is a highly recommended home.”

- Daughter of Resident

Welcome

HOLLY HOUSE IS A SMALL FAMILY-RUN CARE HOME OFFERING SHORT AND LONG-TERM CARE FOR ELDERLY MEN AND WOMEN

Our care home offers comfortable, homely, and friendly accommodation; social care, and social dementia care for elderly people.

We provide the highest standards of individual residential care to every client, within an elegantly comfortable home-from-home environment.

Holly House provides residential 24-hour care where they can lead independent and active lives in a safe and caring environment.

Our care home in Washington can accommodate up to 40 residents; is easily accessible just off the main highway near the Galleries. Holly House Residential Care Home is a sister home to both Hawksbury House and Springfield Care Home.

If you are looking for a residential care home in the North East for yourself or a loved one, we'd be delighted for you to contact us or visit us here at Holly House – there's a warm welcome waiting for you.





Our care home

ACCOMMODATION

Holly House Residential Care Home has been welcoming residents for over 30 years.

Our Care Home is decorated to appeal to elderly residents to provide a warm, comfortable, relaxing, and homely environment; tastefully decorated throughout with spacious, bright lounges and dining rooms.

All bedrooms are tastefully furnished with en-suite bathrooms and fitted with the equipment required to provide the very best care to our residents including emergency call systems in all rooms.

We encourage our residents to bring personal possessions and if you'd like to bring items of furniture we will try to accommodate your wishes. We have facilities for residents with hearing disabilities.





Services and care

**HOLLY HOUSE RESIDENTIAL CARE HOME IS A CLEAN, FRESH,
AND WELL-MAINTAINED CARE HOME IN WASHINGTON**

We are a caring community that provides individual care to each person that lives in the Care Home. We look after our residents but we also look after our staff and premises.

We provide skilled 24 hours residential social including dementia and respite care.
The strength of Holly House is our skilled, dedicated team of staff that is willing to go that extra mile for every resident.



RESITE CARE



RESIDENTIAL DEMENTIA CARE



RESIDENTIAL SOCIAL CARE



Facilities and services

HOLLY HOUSE PROVIDES A REAL HOME FOR THE ELDERLY, WITH KIND, SUPPORTIVE AND CONSIDERATE CARE. WE OFFER:

- An experienced team of trained staff providing 24-hour care
 - A comfortable, restful, and welcoming home
 - Traditional home-cooked food with a varied menu
 - Tea, coffee, and snacks served throughout the day
 - Quality residential care for most elderly disabilities
 - Strong community links
 - Regular visits and services by the clergy
- Visiting hairdresser, chiropodist, optician, dentist, and library
 - Full laundry service
 - Local school children visit
- Regular trips to Luncheon club outside the care home





Getting to know us

EXPERIENCED AND QUALIFIED TEAM

The team of carers at Holly House are totally committed to providing the very best standards of care to our residents. Holly House is managed by Rachel Redman, supported by an experienced Senior Care Team along with a team of Carers, Cooks and Cleaners who have worked at Holly House for many years.



RACHEL REDMAN - MANAGER



ELAINE KIRTLEY - DEPUTY MANAGER



Activities

HOBBIES & INTERESTS

We support all of our Residents in their hobbies and personal interests and we aim to make people happy.

A wide variety of activities are arranged after listening to the ideas and suggestions of the residents who live at the Care Home. These are designed to entertain and stimulate and most of all they are fun!

We regularly arrange activities including visiting entertainers, an artist, fish and chip suppers, and cookery sessions, to name only a few.

SOCIAL ACTIVITIES

There is something for everyone at Holly House.

We have a wide range of activities taking place in the Care Home throughout each week and we organise excursions to a variety of places.

Our skilled staff provides support for outings to the shops and local venues such as the Galleries, Garden Centres and the local parks. We also visit local luncheon clubs and coffee afternoons.

Entertainers often visit the Care Home together with a visiting artist and we have weekly cookery sessions. We arrange regular church services and we also have school children who visit and come and sing with the residents.

On a daily basis, we have exercise classes, reminiscing, beauty, quizzes, and many more activities.



Friends of Holly House

FRIENDS OF HOLLY HOUSE IS A SMALL TEAM OF PEOPLE WHO ARE INTERESTED IN THE CARE HOME

The group is usually made up of residents, relatives, friends, and staff; anyone interested in joining the Friends of Holly House Care Home can just turn up at the meeting. We welcome all new members.

We hold meetings every two months when we discuss a range of matters. When we get together, you are encouraged to discuss, suggest and feedback on anything to do with life at Holly House so that we can gain frank and open views on the care we provide as well as plan day-to-day life here at the Care Home.

Anything you need to talk about, no matter how great or small; our residents and their families have a chance to share this with our group.

We also plan excursions and activities for the coming months and try to involve as many residents, their friends, and family, so that we can tailor what we do around you and your loved ones.

COME AND VISIT HOLLY HOUSE

All people who make enquiries are invited to visit our Care Home and meet our Residents and Staff. You can stay for lunch and try our delicious home-cooked food. At each meal, there are several choices available and we also cater for special diets.

If you would like to learn about Holly House, we would be delighted to show you our care home at your convenience. Please call **0191 417 2150** or email **info@hollyhousecare.co.uk** to arrange your visit.

We look forward to meeting you in the near future.



T. 0191 417 2150 | E. info@hollyhousecare.co.uk | W. www.hollyhousecare.co.uk

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